



# NATIONAL HEALTH MISSION

Government of Meghalaya

No.Megh/NVBDCP/Computer Exp/53-B/2021-22  
(XIX)

04.09.2024

**SHORT NOTICE INVITING TENDER**  
**FOR SUPPLY/ INSTALLATION OF FURNITURE/AUDIO & VISUAL AIDS/IT PERIPHERALS AT**  
**THE OFFICE OF THE SNO-NCVBDC (CONFERENCE HALL)**

Sealed tenders for **Supply/Installation of Furniture/Audio Visual Aids/IT Peripherals at the CONFERENCE HALL of the office of the SNO-NCVBDC** affixing a court free stamp of **Rs. 25/- (Rupees Twenty-Five only)** are hereby invited from the interested suppliers on the firm's letter head.

Tender must be addressed to **the Mission Director, National Health Mission, Meghalaya on an envelope super scribed "Supply/Installation of Furniture/Audio Visual Aids/IT Peripherals at the CONFERENCE HALL of the office of the SNO-NCVBDCP"** and the same to be submitted not later than **30.08.2024 up to 12:00pm.**

Sl.no.	Name of Items	"Supply/Installation of Furniture/Audio Visual Aids/IT Peripherals at the CONFERENCE HALL of the office of the SNO-NCVBDC"
1	Tender Documents	Can be obtained from the NHM office, Shillong or downloaded from: <a href="http://www.nhmmeghalaya.nic.in/tenders.html">http://www.nhmmeghalaya.nic.in/tenders.html</a>
2	Date for downloading/obtaining the Tender Documents	12/09/2024
3	Last date and time for submission of Tender Document	20/09/2024 up to 12:00pm
4	Tender opening date and Time	27 /09/2024 at 1:00pm Venue: To be intimated

Copy of Tender documents may please be obtained from the **Office of Mission Director, NHM** or downloaded from our website: <http://www.nhmmeghalaya.nic.in/tenders.html>

**National Health Mission**, reserves the right to reject any or all the tenders without assigning any reason.

**Note:** Any changes or any further notification in respect to the above documents shall be made available only at the above-mentioned website.

Hence respective Tenderers are advised to visit the website regularly for the above purpose.

Mission Director, NHM

Office of Mission Director, National Health Mission

Directorate of Health Services, Health Complex, Upper New Colony, Laitumkhrah, Shillong - 793003

Phone: (0364) 2504532 Email: [nrhmmegh@gmail.com](mailto:nrhmmegh@gmail.com)



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Nhm Meghalaya



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Given below the name of the items with specifications (**Annexure 1**) and price bid format (**Annexure B**), any deviations from the format shall be summarily rejected. Price quoted should remain firm and fixed for all supply orders placed during the period i.e. of minimum 1 year or till fresh appointment is made

**ANNEXURE-I (Technical Specifications):**

**Firms to quote accordingly as per availability to specifications laid down herewith. All particulars listed to have minimum 3 years warranty**

SI No	Name of Items	Specification
1	75" Interactive Flat Panel Display	SITC of Panel Size: 75", Type/Tech: IPS Type, Display Area (mm): 1649.664(H) × 927.936(V), Aspect Ratio: 16:9, Native Resolution: 4K60hz, Colors: 1.07 Billion Colors, Brightness: Minimum 450, Contrast Ratio: 5000:1 (DCR), Response Time: 8ms or Better, Viewing Angles: H = 178, V = 178 typ. Backlight Life: Minimum 50,000 hrs, Surface Treatment: Hardness: 9H, Thickness: 4mm, Orientation: Landscape, Processor: Quad Core ARM Cortex A55 x 4, Android 11.0 Upgradable to Android 13.0, RAM: 8GB DDR4, Storage: 128GB, Type/ Tech: IR Recognition/ P-Cap, Touch Point: 40 points or Higher, HDMI In: Minimum 3, Audio In: PC audio in (3.5 mm)*1, VGA : 1, RS232: x1, OPS Slot: 1, Audio Out: 3.5mm x1, SPDIF: x1, RJ45: x2, Type A: USB3.0 x4 (Front x2, Rear x2), USB2.0 x1, Type B: x2, for touch, Type C: x1 (PD65W + DP1.2 + Data USB2.0 + 10M/100M sharing), SPEAKERS: 16W x 2 , Light Sensor : Yes, Power Consumption: 120W, Certifications: BIS, TUV for Flicker Free & Low Blue Light, CB, Entity Management & Device Manager to Manage IFP remotely without LAN, also to share Content & Broadcast Messages Remotely onto IFPs. Same Whiteboard Software for Windows, Android & Browser. Live webcast directly from Interactive Whiteboard Software to YouTube and Facebook, Screen Recording, Object Drawing, Shape & hand writing recognition with AI, Wireless Casting on IFP from Mobile & Laptop, Drag and Drop YouTube videos, Direct images from google search, Text to Speech inbuilt in Whiteboard Software

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Phone: (0364) 2504532 Email: nrhmmegh@gmail.com



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		(Male or Female Voice), Create Online Quiz with Time Limit from Whiteboard Software, Auto Grading of answers, Download results as Excel sheets, Sign in directly from QR Code on Interactive Whiteboard Software and link Cloud Storages (Google Drive, Microsoft One Drive, Box or Drop Box).
2	10X Optical Zoom Multiformat PTZ Camera	Supply, Installation, Testing and Commissioning of PTZ camera shall have 1/2.7 HD CMOS sensor or better. It shall have an option of Auto or Manual White Balance. It shall have S/N Ratio of >55db. It shall have 10x optical zoom or better. It shall have USB 3.0 port for unified communication applications, HDMI/DP Port for Hardware Equipment's & IP interface for monitoring. It shall have RJ-45 network interface for Monitoring applications. It shall support TCP/IP, HTTP Port & RTSP Port shall be configurable. Support configurable site addressing while streaming with Time stamp. It shall support Dual H.264 and H.265 Streams with Option of Full HD, HD and SD resolution. It shall support Video format on USB as well as HDMI: 1080p 60/50 fps, 1080i60/50,1080p30/25,720p 60/50/30/25 fps. Shall have at least 4 Infra-Red Identities. At least one preset shall get recalled whenever camera is powered on. The same shall be removed or saved multiple times. It shall support 60 fps on both USB3.0 as well as HDMI Interface or better. It shall have an RS 232C port as well as RS-422/485 Port for Communication. RJ-45 Control port with TCP/IP Controlling. It shall have at least 200 Position Presets through keyboard or third-party controller and at least 9 position presets through IR remote or better. It shall have 74° or better field of view. It shall have a Pan Rotation Angle of -170degrees to +170 degrees or better. It shall have a Tilt Rotation Angle of -30 degrees to + 90 degrees or better. It shall be supplied with IR remote control, Control Cable, mounting bracket, Operation Manual, Mounting Screws and 3 Meters Camera Cable as an included accessory. It shall have CE, FCC, RoHS, ISO9001, ISO27001, ISO50001 & ISO14001 Certifications,
		Supply, Installation, Testing and Commissioning of Wired Host Unit with Super Cardioid Pattern. The microphone unit shall have Frequency Response of 75-20000Hz while the Speaker shall have frequency response of 60Hz to 20000Hz or better. It shall have max SPL of 125 dB (THD>3 %). It shall have capacitive Touch Button for Mic On/Off. It shall have Priority soft touch button to mute all the active participants. It shall not affect

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3	Digital Chairman Unit Host	the status of other hosts if connected in the network. It shall have Gooseneck mic Length of 270mm or lesser. It shall have THD of <0.1% or better. It shall have detachable Gooseneck microphone for easy maintenance. It shall have Signal to noise ratio of 90dB or better. It shall have headphone output interface with 16 – 32 Ω Load. It shall have 6 Pin Aviation interface for Power, Audio and Control Functions. It shall support Mic Mute indication with Red LED Ring around mic and on Base Unit. It shall be supplied with standard 6' cable molded into the base unit with scalability to increase length between microphone units through extension cables and accessories. It shall have CE, FCC, RoHS, ISO9001, ISO27001, ISO50001 & ISO14001 Certifications,
4	Digital Chairman Unit Delegate	Supply, Installation, Testing and Commissioning of Wired Participant Unit with Super Cardioid Pattern. The microphone unit shall have Frequency Response of 75-20000Hz while the Speaker shall have frequency response of 60Hz to 20000Hz or better. It shall have max SPL of 125 dB (THD>3%). It shall have capacitive Touch Button for Mic On/Off. It shall have Gooseneck mic Length of 270mm or lesser. It shall have THD of <0.1% or better. It shall have detachable Gooseneck microphone for easy maintenance. It shall have Signal to noise ratio of 90dB or better. It shall have headphone output interface with 16 – 32 Ω Load. It shall have 6 Pin Aviation interface for Power, Audio and Control Functions. It shall support Mic Mute indication with Red LED Ring around mic and on Base Unit. It shall be supplied with standard 6' cable molded into the base unit with scalability to increase length between microphone units through extension cables and accessories. It shall have CE, FCC, RoHS, ISO9001, ISO27001, ISO50001 & ISO14001 Certifications,
		Supply, Installation, Testing and Commissioning of Central Control Unit which shall have Inbuilt recording, inbuilt software for conference management. It shall have frequency response of 20 Hz – 20000 Hz or better. It shall support up to 60 Units via main controller and Upto 200 units with optional Extension unit. It shall have output load of > 1Kohm or better. It shall have inbuilt Two Channel amplifier with 2x 25 Watts @4Ohm. Its hall has at least 2 Balanced XLR Audio Interface and At least Two double RCA unbalanced interface. It shall have at least 2x RS-

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5	Digital Central Controller	232 Interface and 1x RS 485 Interface. It shall have at least 1x RJ-45 Interface, at least 1x RJ-45 Extension interface, at least 1x Dante Interface and at least 1x RJ-45 interface for Access Point. It shall have at least 1x USB interface. It shall have inbuilt recording and media playback. It shall have SNR of 85dB or more. It shall have 4" or more front screen for manual operation. It shall support Look at me function with the PTZ Camera proposed in the solution. It shall have thermal harmonic distortion of 0.05% or better. It shall be supplied with RJ-45 Cable, Power Cable & Operational manual as an included accessory. It shall have CE, FCC, RoHS, ISO9001, ISO27001, ISO50001 & ISO14001 Certifications,
6	Surface Mount Speaker	Supply, Installation, Testing and Commissioning of Powered Speakers having 1 active and 1 passive loudspeaker Low distortion high efficiency 5.25" woofer. It shall have 5.25 inches woofer and 1 inch tweeter or Better, It shall have Frequency response of 45 Hz to 20 KHz or better.It shall have Max SPL of 101 dB or more. It shall be IP 40 rated or better. It shall have IR based or RS-232 Volume control. It shall be Supplied in Pair.
7	Air Conditioner with Stabilizer	Providing and Fixing 1.5 Ton, 5 Star Rating of BEE Air cooler Split Type Air Conditioner complete with indoor unit (IDU), Outdoor unit (ODU), surface/ concealed coper Refrigerant piping with insulation (EP Foam pipe section) up to 3 Mtr. (IDU to ODU) copper power cable up to 4 Mtr. (at least 3Cx2.5 sqmm, PVC Insulation, FRLS copper wire) (IDU to ODU), R-22/R-410 Refrigerant, PVC drain pipe (dia 15 mm) Remote, suitable for 400/230V + 10% of 50 Hz, 1/3 phase AC Supply capable of performing cooling, dehumidification, air circulation of following capacity with scroll/reciprocating/rotary compressor, with ODU Stand. Providing and fixing extra copper piping with insulation after 3 Mtr. A. Minimum 9.53 mm B. Minimum 15.88mm Providing and fixing square link cage (25x25mm,18 gauge ) with MS angle (35x35x5 mm) including primer with paint, welding etc. and all other required accessories and work. Providing and fixing stabilizer (240V, 50 Hz, 2KW), 16 Amp 3 Pin top and all accessories and work Providing and fixing wall mounted ODU Stand for Split air

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		conditioning and all accessories etc.
8	U Shape conference table - 20-seater	ISO Certified
9	Chair- revolving arm rest low back	ISO Certified
10	Chair - Non revolving with armrest low back	ISO Certified

PRICE BID				Annexure-B	
Sl. no.	Name of Work/Items	Basic Rate	GST	Total	Combined Price
1	2	3	4	5	(3+4+5)
1	75" Interactive Flat Panel Display				
2	10X Optical Zoom Multiformat PTZ Camera				
3	Digital Chairman Unit Host				
4	Digital Chairman Unit Delegate				
5	Digital Central Controller				
6	Surface Mount Speaker				
7	Air Conditioner with Stabilizer				
8	U Shape conference table - 20 seater				
9	Chair- revolving arm rest low back				
10	Chair - Non revolving with armrest low back				
	<b>Grand Total</b>				

### ELIGIBILITY CRITERIA: -

All Annexure should be duly filled and complete in all respects.

1. Submission of **EMD amount of Rs. 75,000/- (Rupees Seventy-Five Thousand) shall be in the form of Demand Draft/BG/FDR in favor "Mission Director, NHM, Meghalaya, Shillong**. EMD should be valid for a minimum period of 90 days from date of Tender opening.
2. In Addition to the above, the bidder should furnish the following: -
  - i. A Valid company/Firm registration certificate
  - ii. A Valid Trade License Certificate from KHADC/JHADC/GHADC for Non-Tribal firm
  - iii. A Valid GST Registration certificate
  - iv. PAN/TIN Card of the firm or of the person in whose name the Proprietorship, Firm etc. is registered under.
  - v. Court fee stamp of required amount.
  - vi. Latest attested Income tax Clearance Certificate.
  - vii. Latest attested GST Returns.
  - viii. Latest attested Professional Tax Clearance certificate for the year

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ix. Schedule Tribe/caste certificate.

### **TENDER CLAUSES:**

GST should be charge as per applicable rate.

1. Rates quoted should be inclusive of all charges (freight & installation) up to the office of the **SNO-NCVBDC, Lawmali Shillong Meghalaya**
2. Tenderer who quotes for goods manufactured by other manufacturer shall furnish Manufacturer's Authorization certificate or Confirmation of supply and authorization letter should be Tender specific.
3. All products listed under specifications should have a minimum of **3 years warranty**.
4. The **Mission Director NHM, Govt. Of Meghalaya** reserves the right to reject /cancel any or all other including the lowest quotation without assigning any reason thereof.
5. All disputes can be addressed by amicable settlement by a committee constituted by **Mission Director of NHM, Meghalaya**
6. All application on the letter head of the firm only.
7. The Tenderer hereby declares that the goods supplied to the buyer shall be of the best quality and shall be strictly in accordance the particulars contained/mentioned in the clauses hereof. The purchaser will be entitled to reject the said goods or such portion thereof as may be discovered not to conform to the said description and quality as approved.
8. A valid Trade License Certificate from KHADC/JHADC/GHADC for Non-Tribal firm
9. A Valid GST Registration certificate
10. PAN/TIN Card of the firm or the person in whose name the Proprietorship, Firm etc is registered under.
11. Tender document duly filled and signed by the authorized person in all pages
12. Minimum 3(three) numbers (each year) of customer feedback or supply order of goods (equipment's) only from Central/State Govt. Dept/PSU/National Health Mission completed within last three years, failing which bidders will be disqualified. The customer feedback or supply order as indicated above should be in the name of the firm participating in the tender, failing which bidder will be disqualified.

### **13. Submission of the Bid:**

i) The Bid should be in sealed cover super- scribed "**Tender for Supply/Installation of Furniture/Audio Visual Aids/IT Peripherals at the CONFERENCE HALL of the office of the SNO-NCVBDC**" and clearly mention the tender reference number and date. The super scribed sealed cover shall consist of two sealed covers inside (i) **Technical Bid** (iii) **Financial Bid**.

### **14. Taxes, Duties and Levies:**

- a. Tender must clearly mention their GST no. in their offers and invoices.
- b. In case if there is a decrease in the Statutory Taxes / Duties / Levies, the same must be passed to the Purchaser





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### 15. Technical evaluation:

- Technical evaluation of the items tendered will be done by a Tender Committee constituted by the **SNO-NCVBDC, NHM Meghalaya**
- Specifications for each of the items will be as detailed in the respective Annexure.
- Tenders submitted with technical specifications and commercial bid will alone be considered for evaluation.
- The commercial bids of suppliers who are successful in Technical Evaluation only would be considered.
- In case, if Tender Committee is not convinced with any of the bidder's samples with respect to Quality parameters, then it is the Committee's decision to scrap the Tender.
- The decision of the Tender Committee would be final.

### 16. Quality Standards:

- a. The Suppliers/OEM's are to meet the Quality Standards (ISO Certifications) The evaluation would be done by the tender committee at the time of technical evaluation
- b. During period of the contract, suppliers shall confirm to quality standards wherever applicable and would be given priority over others.
- c. Suppliers should supply goods which comply with the quality standard as applicable or any other reputed standard only failing which payment of the same will not be made.

### 17. Quantity Division:

Each Delivery Schedule of Requirement incorporate in the tender enquiry document will be ordered from the Lowest Responsive Bidder (L1). However, it is the purchaser's decision to assess the capacity of the L1 bidder to support the requirement. If L1 refuses to supply and in case of L1 bidders capacity is less than the quantity required, the purchaser has the right to split the order quantity among the other bidders in the order of lowest to highest bidder as per the provisions of transparency in Tenders Act & Rules, provided the next lowest bidder agrees to match the L1 rate.

### 18. Supplier Responsibility:

- a. Under any circumstances, No supplier shall supply the goods, in which recycled materials are used / used- disposables to NHM, Meghalaya. If NHM, Meghalaya finds any such instance, it will lead to cancellation of Purchase Order and subsequent severe punitive (legal and financial) actions by NHM, Meghalaya. However, all the consequential costs are to be borne by the Supplier to NHM, Meghalaya.
- b. The supplier is responsible for the delivery of the goods in satisfactory condition and without any loss or damage at the final destination and until the same is actually







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received by the Purchaser at its works or other place of final destination. For this purpose, goods carried by the roadway or other carrier shall be deemed to be carried at the risk of the supplier. If on inspection at final destination the Purchaser discovers any discrepancy, the Purchaser will be entitled (not-with-standing that the property of goods shall have passed on to the company) to refuse acceptance of the goods altogether and claim damages and/or cancel the contract and buy its requirement in the open market at the risk and cost of the supplier, reserving always to itself, the right of forfeiture of any amount found due and payable or the deposit, if any, placed by the supplier for the due fulfillment of the contract as also to recover any amount, if already paid.

### 19. Compliance of the Laws of the land:

The supplier shall comply with all state and local laws and regulations shall obtain all necessary licensing for the operation of its business and shall further comply with all quality control standards promulgated by the authority from time to time.

### 20. Termination:

NHM, the Meghalaya Tender Committee shall have the right to immediately terminate this Agreement by giving a written notice to the Supplier if Supplier does any of the following:

- I. Fails to supply the order from the date of target delivery date or extension of delivery.
- II. Files a petition in bankruptcy or is adjudicated bankrupt or insolvent, or Supplier discontinues its business
- III. Breaches any provision of this Agreement, and fails to cure such breach within seven (7) days after it receives a written notice of breach from the NHM, Meghalaya.
- IV. NHM, the Meghalaya Tender committee has Right to Terminate without giving any Cause. NHM, Meghalaya shall have the right to terminate this Agreement by written notice to Supplier.
- V. Upon receipt of the notice of termination from the Purchaser, the Supplier shall either immediately or upon the date specified in the notice of termination, cease all further supplies except for such as the Purchaser may specify in the notice of termination. In the event of termination of the Contract the Purchaser shall only pay to the Supplier, the Price for the parts executed by the Supplier as of the date of termination.

### 21. Delayed Penalty and Liquidity Damage:

Upto 7 days from Delivery due date	0.75% from the total PO value
From 8 <sup>th</sup> day to 15 day	1.00% from the total PO value





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From 16 <sup>th</sup> day to 22 day	3.00% from the total PO value
From 23 <sup>rd</sup> day to 30 day	5.00% from the total PO value
Above 30 days	10.00% from the total PO value

### 22. Infringements:

- a. The supplier agrees to fully cooperate with NHM, Meghalaya in the prosecution of any such suit against a third party and shall execute all papers, testify on all matters, and otherwise cooperate in every way necessary and desirable for the prosecution of any such lawsuit

### 23. Governing Law; Dispute Resolution:

- a. This Agreement shall be governed by, and construed in accordance with, the laws of the India; without regard to conflict of law principles, and under the jurisdiction of Meghalaya and language shall be English

### 24. Dispute Redressal Committee:

All disputes can be addressed by amicable settlement by a committee constituted by Mission Director of NHM, Meghalaya.

### 25. Arbitration:

- a. In the event of any question, dispute or difference arising under this contract (except as to any matters the decision of which is specially provided for by the general or the special conditions.), the same shall be referred to the sole arbitrator or an officer appointed to be the arbitrator by the Mission Director NHM Meghalaya. It will be no objection that the arbitrator is a Government Servant or that he had to deal with the matters to which the contract relates or that in the course of his duties as a government servant he has expressed views on all or any of the matters in dispute or difference. The 'Award' of the arbitrator shall be final and binding on the parties to this contract.
- b. In the event of the Arbitrator dying, neglecting, or refusing to act or resign or being unable to act for any reason, or his Award being set aside by the Court for any reason, it shall be lawful for the Mission Director NHM Meghalaya to appoint another arbitrator in place of the outgoing arbitrator in the manner aforesaid.
- c. It is further a term of this contract that no person, other than the person appointed by the Mission Director NHM Meghalaya as aforesaid, should act as arbitrator and that, if for any reason that is not possible, the matter is not to be referred to Arbitration at all.
- d. Upon every and any such reference, the assessment of the cost's incidental to the reference and Award, respectively, shall be at the discretion of the arbitrator.
- e. The venue of arbitration shall be the place from which formal Acceptance of Tender



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is issued or such other place as Mission Director NHM Meghalaya at his discretion may determine.

26. The bidder may be delivered in the office of Mission Director, National Health Mission, Health Complex Laitumkhrah, Meghalaya Shillong-793003. The office will not take responsibility for any delay. The Tender received after the due date and time shall not be entertained.
27. Payment will be made after successful execution of the order in totality or postal delivery, inspection, acceptance and Receipts of the Goods.
28. Bidder who quoted the lowest rate will be awarded with the contract.
29. If L1 is more than one, the Purchase Order will be issued to all L1 bidders with equal quantities or as per the capacity of the L1.

### 30. EMD Amount:

Tenderer needs to deposit the EMD Amount **Rs.75,000/- (Rupees Seventy-Five Thousand only)** in the Form of DD/FDR/Bank Guarantee in favor of “**Mission Director, National Health Mission**”, payable at Shillong, Meghalaya, and a copy of EMD in sealed envelope should be submitted along with pre-qualification documents in the Pre-Qualification Envelope.

(i) The EMD shall be returned to unsuccessful bidders within a period of eight (8) weeks from the date of execution of the agreement subject to the receipt of a written application addressed to the Mission Director, NHM, Meghalaya. The return of EMD shall not carry any Interest Component.

(ii) The E.M.D. / Security Deposit shall liable to be forfeited in the following circumstances when the,

- a. Tender is rejected due to failure to furnish the requisite documents in the proper format or giving any misleading statement or submission of false affidavit or fabricated docs.
- b. Party fails to sign the agreement for entering contract in case the offer is accepted, due to any reason whatsoever.
- c. Party fails to supply the goods / items as per the orders / Rate Contract (R.C) placed by NHM, Meghalaya within the delivery period so stipulated.
- d. Party fails to replace/correct the supplied material /pre-printed stationeries declared





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to be wrong /different from specification and R.C. holder / successful bidder must refund the cost of such goods.

Mission Director

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The document is digitally approved. Hence signature is not needed.

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Endorsed to MD for approval and signature